

STAR+PLUS Managed Care Expansion

Intermediate Care Facilities for Individuals
with an Intellectual Disability or Related
Conditions (ICF/IID) Provider Webinar

Effective September 1, 2014

STAR+PLUS Managed Care is expanding to include **ACUTE CARE SERVICES** for individuals:

- residing in ICF-IID facilities or
- enrolled in an Intellectual and Developmental Disability (IDD) Waiver program.

IDD Waiver Programs:

The four **IDD Waiver Programs** are:

- Community Living Assistance and Support Services (CLASS)
- Deaf Blind with Multiple Disabilities (DBMD)
- Home and Community-based Services (HCS) and
- Texas Home Living (TxHmL)

STAR+PLUS Managed Care Expansion:

Excludes:

- Individuals residing in state supported living centers
- individuals receiving both Medicaid and Medicare Part B benefits

Is voluntary for:

- Individuals 20 years of age or younger who receive Supplemental Security Income (SSI) or SSI-related services

Acute Care Services:

are typically based on an isolated event or part of routine health maintenance and include:

- visits to a primary care physician or specialty physician's office;
- hospital or emergency room visits; and
- prescription medications.

Long-term Services and Supports (LTSS):

are any “long-term” services and supports received through Medicaid, in addition to acute care; or Medicaid card services.

- certain individuals receive LTSS through STAR+PLUS
- services received in an ICF or IDD waiver program are LTSS

Individuals may not receive LTSS through STAR+PLUS and an ICF or IDD waiver and at the same time.

How does this affect me or the individuals in my program?

- Maintaining a Level of Care (LOC) with no lapse in authorizations
- Preventing loss of Medicaid eligibility
- Preventing breaks in services

If a lapse in LOC authorization or Medicaid eligibility occurs:

Risks for the individual include:

- denied doctor, clinic, or hospital visits and prescription medications; and
- loss of Medicaid eligibility; or
- loss of ICF/IID eligibility due enrollment into STAR+PLUS for LTSS.

If a lapse in LOC authorization or Medicaid eligibility occurs:

Risks for the ICF-IID provider:

- Difficulty accessing necessary acute care services and prescriptions on behalf of an individual
- Non-payment due to loss of Medicaid eligibility

Preventing LOC authorization lapses:

Avoid the need to submit a Purpose Code E:

- Develop a tracking method, such as a spreadsheet, to record LOC expiration dates
- Begin working on LOC renewals early enough to allow sufficient time for DADS to make an authorization determination before the previous LOC authorization expires

Preventing LOC authorization lapses:

Avoid the need to submit a Purpose Code E (continued):

- Schedule interdisciplinary team (IDT) meetings well in advance when possible to account for difficulty in coordinating schedules.
- Prior to submitting a LOC packet to DADS for review, conduct a thorough quality check of the submission to ensure it is accurate and complete to avoid delays in authorization determinations

Preventing Loss of Medicaid Eligibility:

Recommendations:

- Develop a tracking method to record Medicaid recertification due dates for individuals served in your program
- Assist the individual or their authorized representative to complete the Medicaid recertification packet and submit all required documentation to HHSC before the deadline.

Preventing Loss of Medicaid Eligibility:

Recommendations (continued):

- educate individuals and their authorized representatives about the importance of maintaining Medicaid eligibility
- frequently remind them to contact you for assistance regarding any communication they receive their Medicaid eligibility or SSI benefits.

Exceptions for ICF-IID residents:

ICF-IID residents who live in the following counties will continue to use their “Your Texas Benefits” card for behavioral health services.

- Collin
- Dallas
- Ellis
- Hunt

- Kaufman
- Navarro
- Rockwall

Exceptions for ICF-IID residents

(continued):

Behavioral health services include:

- **psychiatry services,**
- **counseling for adults,**
- **inpatient mental health services,**
- **outpatient mental health services, and**
- **substance abuse treatment.**

Exceptions for ICF-IID residents

(continued):

- **ICF-IID residents will continue to use their “Your Texas Benefits” card for dental services, including intravenous sedation as part of a dental procedure.**
- **STAR+PLUS covers intravenous sedation if a dental condition jeopardizes the individual’s overall health.**
- **ICF providers are encouraged to remind dental provider to scan the individual’s “Your Texas Benefits” card at each dental visit, to verify eligibility.**

Where can I find more information?

Visit the HHSC Medicaid Managed Care Initiatives website:

<http://www.hhsc.state.tx.us/medicaid/managed-care/mmc.shtml>

Visit the DADS ICF/IID program website:

<http://www.dads.state.tx.us/providers/ICFMR/index.cfm>

Register for email alerts! Have your employee's register too!

<https://public.govdelivery.com/accounts/TXHHSC/subscriber/new?qsp=307>

Read the recently posted Provider Information Letters!

<http://www.dads.state.tx.us/providers/communications/letters.cfm?ftype=ICFMR>

Read this recently posted flyer:

<http://www.dads.state.tx.us/providers/communications/alerts/IDDPProviderFlyer.pdf>

What if I have questions?

**Questions about this presentation
may be sent to:**

icfiid.questions@dads.state.tx.us

Thank You