



COMMISSIONER
Chris Traylor

November 24, 2010

To: Community Based Alternatives Providers
Consumer Directed Services Agencies
Consumer Managed Personal Attendant Services Providers
Day Activity and Health Services Providers
Integrated Care Management 1915(c) Waiver Providers
Primary Home Care Providers

Subject: Community Services Information Letter No. 10-95 (Revised)
Updated Information on the Expansion of the STAR+PLUS Program

The purpose of this letter is to provide updated information on the expansion of the STAR+PLUS program. This letter was revised to include correct contact information for the STAR+PLUS representatives.

On May 14, 2010, the Texas Health and Human Services Commission (HHSC) announced tentative contract awards for the STAR+PLUS expansion in the Dallas and Tarrant Service Areas to the following Health Maintenance Organizations (HMOs):

Dallas Service Area	Tarrant Service Area
<ul style="list-style-type: none"> • Molina Texas Community Plus • Superior Health Plan Plus 	<ul style="list-style-type: none"> • Amerigroup Community Care • Bravo Health Texas, Inc.

As noted in [Information Letter No. 10-42, Expansion of the STAR+PLUS Program](#), Department of Aging and Disability Services (DADS) long term services and supports providers affected by this expansion are those contracted to provide services through the Integrated Care Management (ICM) 1915(c) waivers, Consumer Managed Personal Attendant Services (CMPAS), Primary Home Care (PHC), and Day Activity and Health Services (DAHS) programs and currently serve DADS consumers in the Dallas and Tarrant service areas. The Dallas service area includes the following seven counties: Collin, Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall. The Tarrant service area includes the following six counties: Denton, Hood, Johnson, Parker, Tarrant and Wise.

On February 1, 2011, DADS consumers in the Dallas and Tarrant service areas will be enrolled into the STAR+PLUS program as a managed care member. DADS recommends that any provider wishing to provide long-term services and supports to STAR+PLUS members in the Dallas and Tarrant service areas to contract with all the HMOs listed above. This will enable providers to continue to deliver services to their current consumers, who will be asked to select a STAR+PLUS HMO prior to enrollment.

Provider contact information for each HMO is provided below.

Dallas Service Area	Tarrant Service Area
<p>Molina Texas Community Plus</p> <p>Joe McGrath 1-866-449-6849, ext. 206511 Joe.mcgrath@molinahealthcare.com</p> <p>Troy Eubank (817) 602-0832 Troy.eubank@molinahealthcare.com</p> <p>Shirley McMillian (972) 439-8511 Shirley.mcmillian@molinahealthcare.com</p>	<p>Amerigroup Community Care</p> <p>Aron Head (817) 861-7747 ahead@amerigroupcorp.com</p>
<p>Superior Health Plan Plus</p> <p>Dee Lewis (214) 470-6767 dlewis@centene.com</p> <p>Ceseley Rollins (512) 416-3712 crollins@centene.com</p> <p>Bill Farnsworth (512) 692-1465, ext. 22164 wfarnsworth@centene.com</p>	<p>Bravo Health Texas, Inc.</p> <p>Cynthia Forester (214) 436-4225 cynthia.forester@bravohealth.com</p>

Once DADS LTSS providers have begun the contract execution with the STAR+PLUS HMOs, those providers are encouraged to notify their current consumers of which HMOs the provider will contract with to deliver STAR+PLUS LTSS. **This communication should serve as information only and should not in any way encroach upon the consumer’s right to choose an HMO or LTSS provider.** For example, an LTSS provider may choose to notify current DADS LTSS consumers as follows:

“Happy Haven Meals will be a STAR+PLUS network provider for the following HMOs: Molina Texas Community Plus and Superior Health Plan Plus in the Dallas service area. Happy Haven Meals will also be a STAR+PLUS network provider for Amerigroup Community Care and Bravo Health Texas, Inc. in the Tarrant service area.”

STAR+PLUS Provider Meetings

DADS, in conjunction with HHSC, will host LTSS provider meetings regarding STAR+PLUS expansion. The dates and locations for these provider meetings are:

- **Wednesday, September 22, 2010**
DADS Region 3 Headquarters - 801 W. Freeway St., Grand Prairie, Texas 75051
Lone Star Room (Room 200)
- **Thursday, September 23, 2010**
2300 Circle Dr., Fort Worth, Texas 76119
Gymnasium

DADS will announce the times for these meetings once staff has finalized the meeting agendas.

Communications

For more information regarding the STAR+PLUS expansion, please refer to the resources available on the HHSC STAR+PLUS Expansion website at http://www.hhsc.state.tx.us/medicaid/SP_DallasTarrantExpansion.shtml.

DADS has included a link to the HHSC STAR+PLUS Expansion website on each DADS program provider page affected by this transition. DADS will continue to publish information regarding the transition of the ICM 1915(c) waiver, PHC, and DAHS programs into the STAR+PLUS program on these program websites. DADS will also publish information regarding the impact of the STAR+PLUS expansion on certain individuals authorized for CMPAS on that program website.

If you have questions regarding this letter, please contact the Community Services Policy line at (512) 438-3015.

Sincerely,

[signature on file]

Teresa Richard
Director
Center for Policy and Innovation

TR:lab