

MEMORANDUM

Texas Department of Aging and Disability Services

TO: Regulatory Services Division
Regional Directors and State Office Managers

FROM: Michelle Dionne-Vahalik, Manager
Policy Development and Support Unit
State Office MC E-370

SUBJECT: Federal Survey and Certification (S&C) Letter No. 05-31

DATE: June 21, 2005

The referenced federal S&C Letter was issued June 9th, 2005 by the Centers for Medicare and Medicaid Services (CMS). This letter, which was distributed by e-mail on June 13th, is being provided to you for information purposes and should be shared with all professional staff.

Federal S&C Letter No. 05-31 – [Promising Practices to Support the Intake of Nursing Home Complaints](#)

If you have any questions about this subject, please contact Bevo Morris, Program Specialist, Policy Development and Support, at (512) 438-2363.

[signature on file]

Michelle Dionne-Vahalik

MDV:bbm

Link to CMS web site for index of federal S&C letters:
<http://cms.gov/medicaid/survey-cert/letters.asp>