



Office of the Independent Ombudsman

We're here to help.

Do you have an unresolved issue with a state supported living center?

Please contact the Office of the Independent Ombudsman. We can assist residents, their families, staff and the public with issues concerning those centers.

1-877-323-6466 (toll-free)

1-512-438-4085 (confidential fax)

TDD 1-877-648-2233 ★ or dial **711** for Relay Texas

SSLC.Ombudsman@dads.state.tx.us ★ ***www.dads.state.tx.us/SSLCOmbudsman***

Suspected cases of abuse, neglect or exploitation should be reported directly to the Texas Department of Family and Protective Services at 1-800-252-5400.

The Office of the Independent Ombudsman is not part of the Texas Department of Aging and Disability Services or the Texas Health and Human Services Commission. It reports directly to, and is accountable to, the executive and legislative leadership of the state of Texas.

