



COMMISSIONER  
Adelaide Horn

December 11, 2008

To: Nursing Facility Providers

Subject: Department of Aging and Disability Services  
Chief Financial Office  
Information Letter No. 2008-177  
Service Authorization Notification for Emergency Dental Services

This is to inform providers of a change in the notification process for clients receiving authorizations for Emergency Dental Services.

Effective December 11, 2008, the Department of Aging and Disability Services (DADS) will no longer send a fax notification to providers when the service authorization(s) have been approved for Emergency Dental Services.

**Providers should view service authorization approvals and updates by requesting a Medicaid Eligibility Service Authorization Verification (MESAV) through TexMedConnect via the Texas Medicaid Healthcare Partnership (TMHP).**

Fax notifications will be sent to providers only when there is an issue related to the processing of the request or, if DADS needs additional information/clarification to complete the service authorization.

For questions concerning how to request a MESAV, providers should call TMHP at (800) 626-4117 and select Option 1.

Sincerely,

*[signature on file]*

Gordon Taylor  
Chief Financial Officer

GT:md